



VOLUNTEER JOB TITLE: Wish Ambassador

JOB SUMMARY: A wish ambassador volunteer will present key information and share stories regarding Make-A-Wish to community organizations, corporations, schools, and internal or external events. Through these efforts the wish ambassador volunteer will aim to increase the audience's awareness and support for Make-A-Wish Arizona. This position requires successful completion of a criminal background check and yearly confidentiality agreement.

ESSENTIAL RESPONSIBILITIES:

- Verbally communicate key Make-A-Wish facts and figures at community and corporate events, social gatherings and internal events.
- Share wish stories relaying the impact of a wish with key constituents and the general public.
- Attend check presentations to thank supporters and donors for their support of our mission.
- Engage supporters through energetic, informative public speaking while spreading our mission throughout the community.
- Maintain an understanding of the history, mission, and impact of Make-A-Wish.
- Complete and submit any post-speaking engagement feedback in a timely manner according to chapter guidelines.

DESIRED QUALIFICATIONS:

- Passion for the Make-A-Wish mission.
- Current Make-A-Wish Arizona volunteer in good standing.
- Excellent public speaking and presentational skills including the ability to inspire and motivate audiences to get involved.
- Ability to incorporate wish stories and personal Make-A-Wish experiences into presentations.
- Above average comfort speaking to audiences of various sizes.
- Ability to effectively present factual information to the community.
- Knowledge of all aspects of Make-A-Wish Arizona.
- Excellent skills working alongside Make-A-Wish staff, volunteers, and wish families.
- Excellent people skills with the ability to work with people from diverse backgrounds and lifestyles.
- Ability to maintain confidentiality.

LOCATION:

Presentations take place at a variety of locations throughout Arizona. Qualified volunteers residing in all parts of the state are encouraged to apply.

VOLUNTEER COMMITMENT:

- Remain in character and “on stage” at all times while representing the Make-A-Wish brand
- Wish ambassadors can expect to periodically “audition” or demonstrate public speaking abilities.
- Attendance at an in-depth training as well as ongoing coaching, evaluation and constructive feedback.
- Time commitments vary dependent upon event needs. Wish ambassadors choose the events based upon the wish ambassador’s availability.
- Volunteers must fulfill commitments as arranged with Make-A-Wish staff.
- If unable to fulfill a commitment, proper notice must be given so alternate wish ambassadors can be arranged.
- Work collaboratively as part of a team.
- Engage and inspire audiences using inspirational methods of public speaking.
- Remain positive and flexible to last-minute changes of venues, audiences, or presentational content.

HOW TO APPLY FOR THIS VOLUNTEER OPPORTUNITY:

CURRENT VOLUNTEERS: Contact your volunteer manager to express your interest.

PROSPECTIVE VOLUNTEERS: In order to become a Make-A-Wish volunteer in any role, you must first attend one of our monthly Volunteer Information Sessions. For a complete listing of upcoming dates, please visit arizona.wish.org/volunteer.

If you have additional questions, please contact us at volunteer@arizona.wish.org.